

March 15, 2020

Dear Impact Gymnastics Community,

Thank you for offering your feedback, suggestions, and understanding at this unprecedented time for all of us. You should know our priority is the safety and well-being of those in our community, and beyond. The decision to close Impacts' doors (or remain open) is not one that we are taking lightly.

After careful consideration of many factors, the decision we have come to is that Impact will be closing its' doors for two weeks. This will take effect Monday, March 16th and will continue through Sunday, March 29th. Unless you hear otherwise, our programs will restart on Monday, March 30th. We are saddened to have to do this, but we feel it is the best course of action at this time.

Impact's Boy's and Girl's competitive teams will receive a separate e-mail about next steps.

Considering Impact's closure, we are working hard to ensure that we are financially responsible to those of you who paid full tuition for the month of March. We have come up with the following plan:

1. Impact will offer make-ups for missed classes. Your child must be enrolled in a class during the month of their make-up. All make-ups should be used by the end of June 2020.
2. If your child is not enrolled, moving forward, Impact will offer open gyms as make-ups for missed classes. Regular, weekly open gyms will apply. Additionally, two special open gyms during April Vacation will be added (Monday, April 27th 10-11:30 and Friday, May 1st 10:30-12:00) and can be attended at no additional charge.
3. April school Vacation camps can be used as make-up days for enrolled and non-enrolled members, dollar for dollar. (e.g. if your child misses two, 1-hour classes in March (\$40 value) then he/she can attend a half-day of April school vacation day camp at no charge (\$40 value).
4. Credits for missed classes cannot be applied toward monthly tuition.
5. Refunds for missed classes will not issued

We sincerely hope that we can count on your continued enrollment at Impact when we reopen our doors on March 30th. If, for some reason, you will not be returning please let us know.

Also, please let us know if you have a specific circumstance we should know about. We are open to helping in any way that we can. We understand that these are uncertain times, but we remain optimistic and hopeful that life will get back to normal in a timely fashion.

When that happens, we will get back to doing what we love... helping to nurture kids through movement and positive, social experiences.

Thank you for supporting Impact.

-Craig and Sharron